

**Read:**

“The Read is the accumulative amount of water that has passed through the meter since installation.” Sebastopol’s billing department doesn’t include any accumulation less than 1 Kgal when calculating bi-monthly bills. For example:

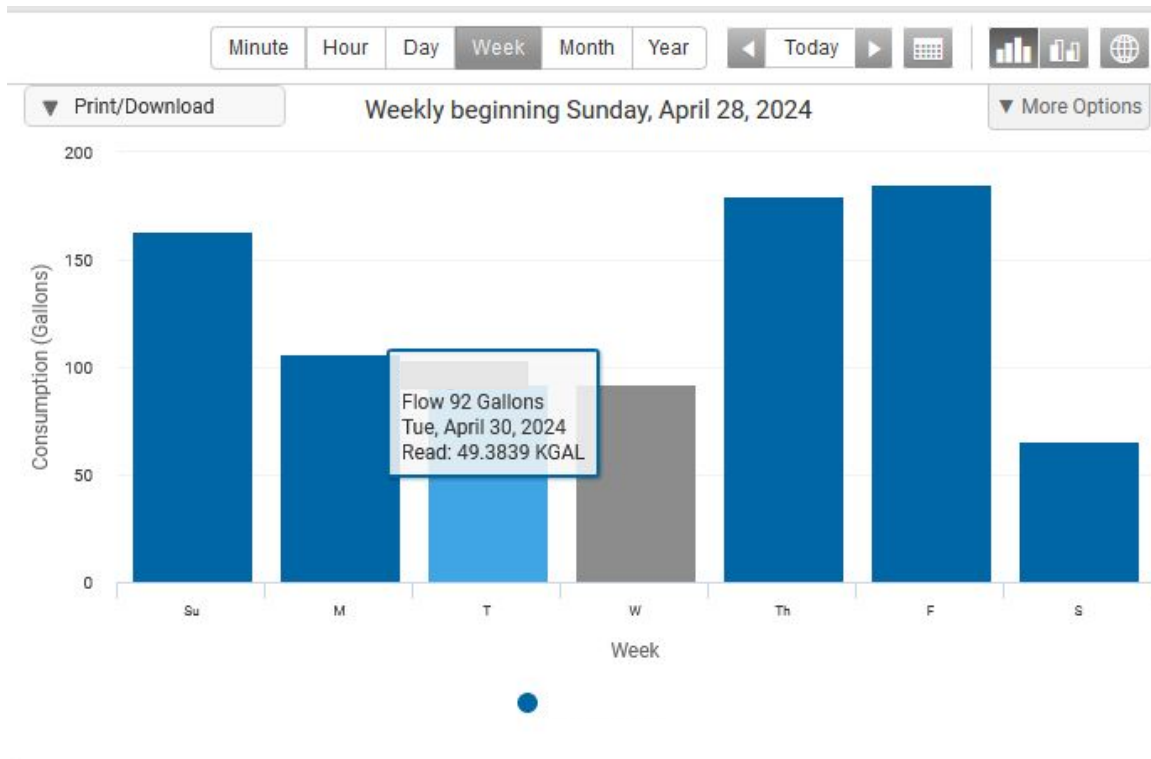
March Read = 46 Kgal (Actual Read: 46.607 Kgal)  
April Read = 49 Kgal (Actual Read: 49.383 Kgal)  
May Read = 52 Kgal (Actual Read: 52.253 Kgal)

Sebastopol uses this method:

April Read (49 Kgal) – March Read (46 Kgal) = 3 Kgal for April  
May Read (52 Kgal) – April Read (49 Kgal) = 3 Kgal for May  
Bi-Monthly Total = 6 Kgal

The 0.607 Kgal from March Read remains on the accumulative meter and becomes part of the April Read, and the 0.383 Kgal from the April Read remains on the accumulative meter and becomes part of the May Read.

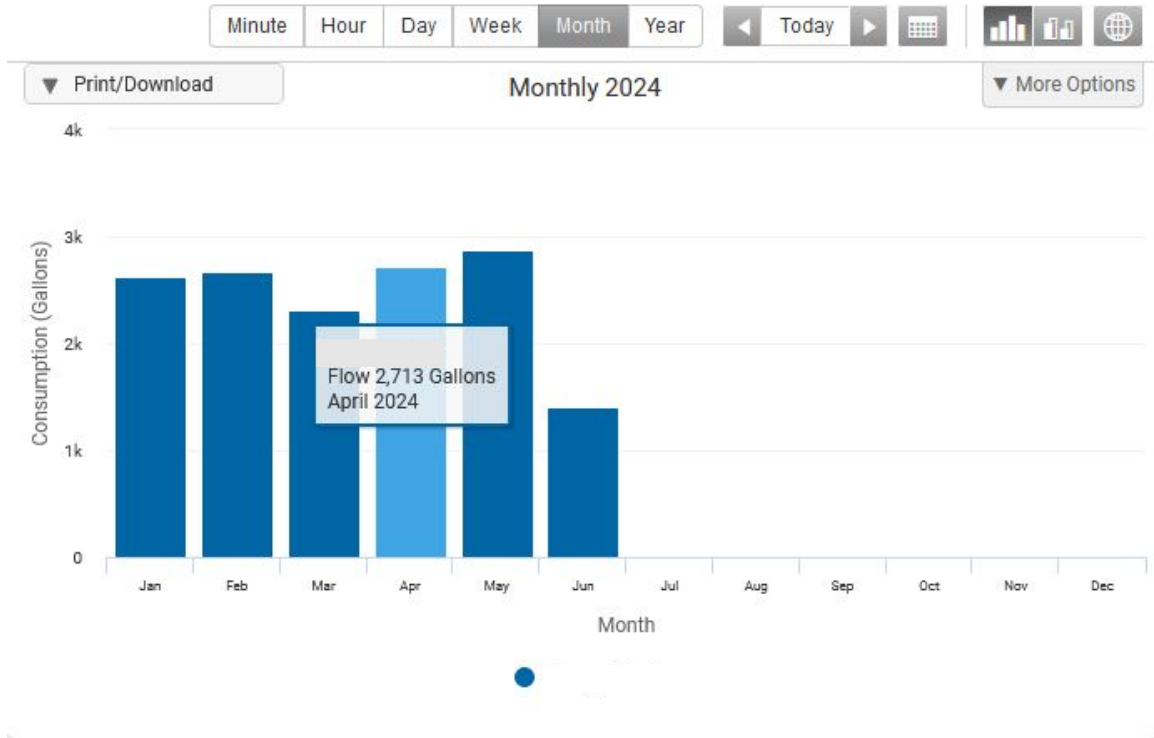
This explains why customers have observed that the bi-monthly consumption indicated on their bills rarely changes, and delays may be experienced before dramatic increases or reductions in consumption affect their bills.



EyeOnWater displays the accumulative Read value for each month when your cursor hovers over the last day of that month in the Week or Day tab.

**Flow:**

“The monthly Flow is calculated by measuring the amount of water that was used in a given month that can then be further broken down by day or hour in that given month. The relevance to customers is the ability to see the amount of water being used from one month to another or from one season to another like summer to winter.”



EyeOnWater displays only Flow on the Month tab.

Note: The quotes above are from a response to questions provided by Erik Billing of Sebastopol’s Public Works Department. Thanks to Erik as well as Ana Kwong and Carol Strouse in Sebastopol’s billing department for their assistance in understanding how water bill creation relates to data displayed by the EyeOnWater application.